



For both insurers and insureds, the efficient and cost effective management of claims is essential, whether within the limits of deductibles or for high frequency business.

It is common in areas of public liability and professional indemnity that deductibles whether inclusive or exclusive of legal costs are significant.

Poor management of claims including the deductible can have a business impact in the nature of cost and in relationships. In public liability, the issues of fault and damages are the same whether the magnitude of the loss is big or small.

We help clients manage their unlitigated and litigated claims and to assist in their prompt resolution.

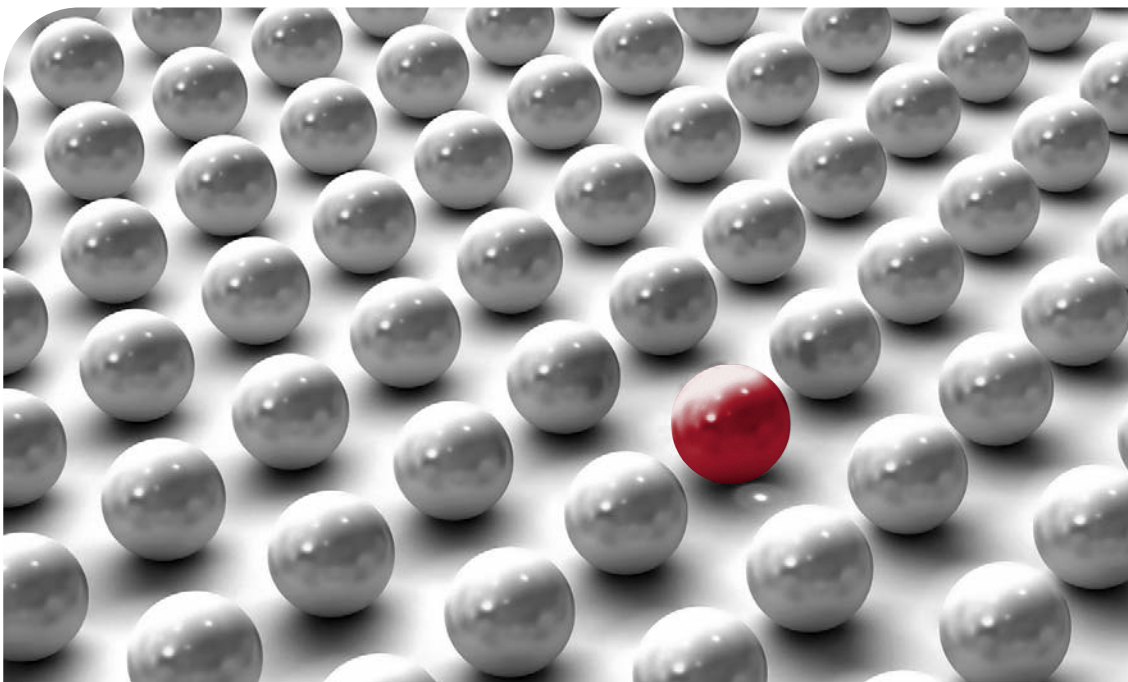
We provide claims management for professional indemnity and public liability on behalf of insureds, insurers and brokers of clients:

- with high claims frequency;
- with low to moderate claims frequency and high deductibles;
- who operate in an industry which traditionally requires the insured to insure other parties;

- with high deductibles or self-insured retention (SIR) before the insurer comes on risk;
- who operate in an industry which does not frequently receive claims or notifications of circumstances which may give rise to claims;
- who operate in high risk areas and carry a larger deductible or SIR.

Our experience includes providing claims management services on behalf of large shopping centre owners and major insurers in relation to a national PI scheme.

Indemnitylegal is a specialist insurance firm, providing claims handling, claims management, mediation and legal services to insurers, brokers and insureds. Indemnitylegal is also accredited by Steadfast to provide claims handling to member's clients.



claims management

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